

FREQUENTLY ASKED QUESTIONS (FAQs)

1. **Since seating capacity is limited, how will I be seated?** Ushers will direct worshippers to their seats. Both individual and family seating will be available.
2. **Will I be able to use the restroom while at the church?** Yes. Restrooms will be open and available.
3. **Will I be able to use the water fountain while at the church?** No. Please bring your own water bottle.
4. **If I have an emergency, what should I do?** If your emergency requires you to leave the premises prior to dismissal, please gather your belongings and exit the sanctuary using the door closest to your seat. If you need assistance, please gather your belongings and come to the lobby where a greeter or security person will assist you.
5. **Do I have to wear a mask?** Yes. A mask must be worn at all times that you are on the church premises.
6. **What kind of mask can I wear?** Any surgical or cloth mask with at least 2-3 layers is permitted.
7. **Can I come to the altar to pray?** No. Your seat is your altar during the worship experience. Feel free to kneel at your seat.
8. **Am I allowed to sing while at church?** Yes, however your mask must remain firmly fitted over your nose and mouth.
9. **What happens if I test positive for COVID-19 after coming to the church?** Please contact us at ROHCovidTeam@gmail.com to inform us.
10. **What happens if I test positive, am identified as a close contact, or show any symptoms of COVID-19 prior to coming to the church?** Do not come to the church. Please stay home and worship with us on Facebook Live, YouTube, or the website.

- 11. Can I socialize/fellowship with others while at church?** No. All individuals are asked to maintain at least 6-foot distance from others, avoid gathering and touching of any kind (including in the restrooms, lobby, and parking lot), and remain in their seated area during worship. Please feel free to greet others with a wave.
- 12. Can I get up to put a prayer in the prayer wall?** No. Please submit your prayer request via the website using the “Contact Us” tab on the homepage. Your prayer request will be printed out and placed in the prayer wall, which will be prayed over throughout the week.
- 13. Can I bring my children to church with me?** Yes. Worshippers can bring their children to church. Children must sit with their parents and are not allowed to roam around the church premises.